

**CBSE CLASS X**  
**Artificial Intelligence (417)****ANSWER KEY***From previous CBSE Board Exam questions***Code: 04FP8M****Questions: 8****Maximum Marks: 12****Generated: 2026-06-21 02:53****SELECTIONS USED**

|                    |                         |
|--------------------|-------------------------|
| Source             | Previous-year board     |
| Subject            | Artificial Intelligence |
| Lessons            | Communication Skills-II |
| Year               | 2022-2026               |
| Questions selected | 8                       |

Composition — Types: 4 MCQ · 4 Short

**Q1.** § Session 2: Verbal Communication**[1]**

Which of the following types of communication takes place when the number of people is small enough to communicate with each other effectively ?

- (A) Interpersonal communication
- (B) Public communication
- (C) Intrapersonal communication
- (D) Small group communication

Previously asked in: 2024 104 Q1 (v)

♦ Communication Skills-II

1.1 Methods of Communication

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**Model Answer****(D) Small group communication****Explanation**

According to Table 1.2, Small Group Communication takes place when more than two people are involved and each participant can interact with the rest — meaning the group is small enough for everyone to communicate effectively with each other. Examples include board meetings and team meetings.

**Q2.** § Session 1: Methods of Communication § Session 2: Verbal Communication**[2]**

The method of communication that you choose could affect the relationship with your peers, superiors and customers. Write the four factors on the basis of which you can choose the right method of communication.

Previously asked in: 2024 104 Q10

## ◆ Communication Skills-II

1.1 Methods of Communication

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The four factors on the basis of which we can choose the right method of communication are:

1. **Target audience** — who the message is meant for.
2. **Costs** — the budget available for communication.
3. **Kind/Type of information** — the nature of the message to be conveyed.
4. **Urgency/Priority** — how quickly the message needs to reach the receiver.

Source: Chapter 1, Session 1 — Methods of Communication

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**Explanation**

The textbook directly lists these four factors under "Choosing the right method of communication." Write all four with a one-line explanation each. Examiners expect all four points to be named correctly — missing any one may cost you half a mark. Avoid adding points not mentioned in the text.

**Q3.** § Session 2: Verbal Communication**[1]**

Which of the following types of communication takes place when one individual addresses a large gathering ?

- (a) Written communication
- (b) Public communication
- (c) Small group communication
- (d) Interpersonal communication

Previously asked in: 2024 104 Q1 (v)

## ◆ Communication Skills-II

1.1 Methods of Communication

**Generated by claude-sonnet-4-6 · 2026-06-21 03:19 · grounding rag****Model Answer****(b) Public communication**

Public communication takes place when one individual addresses a large gathering. Examples include election campaigns and public speeches by dignitaries.

Source: Session 2: Verbal Communication, Table 1.2, Chapter 1

**Explanation**

The answer is directly from Table 1.2 in Session 2. The definition of Public Communication exactly matches the question — "This type of communication takes place when one individual addresses a large gathering." For MCQs, always look for the exact definition in the textbook. No extra writing needed beyond naming the option and a brief justification.

Q4. § Session 2: Verbal Communication

[1]

Which of the following is an example of verbal communication?

- (A) Gestures
- (B) Facial expressions
- (C) Written letters
- (D) Posture

Previously asked in: 2025 104/S Q1 (iv)

♦ Communication Skills-II

1.2 Verbal Communication

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### Model Answer

#### (C) Written letters

Written letters are a form of verbal communication (written communication), whereas gestures, facial expressions, and posture are all examples of non-verbal communication.

Source: Session 2: Verbal Communication, Table 1.2; Session 3: Non-verbal Communication, Table 1.5 — Chapter 1

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### Explanation

Examiners expect students to know the distinction: **verbal communication** uses words — spoken or written (letters, emails, reports, SMS). **Non-verbal communication** uses body language — gestures, facial expressions, and posture. Options A, B, and D are explicitly listed as non-verbal in Table 1.4/1.5 of the textbook. Option C (written letters) is listed under "Written Communication" in Table 1.2, which is a type of verbal communication.

## Q5. § Session 2: Verbal Communication

[2]

If you are a team leader of a team of 20 people in an organization, mention any two methods that you will use for effective communication with your team members.

Previously asked in: 2024 104 Q7

♦ Communication Skills-II

1.1 Methods of Communication

1.2 Verbal Communication

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**Model Answer**

As a team leader of 20 people, I will use the following two methods for effective communication:

1. **Small Group Communication (Team Meetings):** I will conduct regular team meetings where all members can interact, share updates, and discuss issues. This ensures everyone receives the same information at the same time.
1. **Written Communication (e-mail/Circulars):** I will send e-mails or written messages to share instructions, updates, or important information, as it creates a record and reaches all members conveniently.

Source: Session 1: Methods of Communication; Session 2: Verbal Communication, Chapter 1

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**Explanation**

- The examiner expects you to **name** the method and give a **brief justification** — not just list it.
- Both methods must be relevant to a team/group context. "Small group communication" and "written communication (e-mail)" are the strongest choices from the textbook for this scenario.
- Avoid writing only one method or giving very generic answers like "talking" without using correct textbook terminology.
- 2 marks = 1 mark per method (name + reason). Keep it tight.

Q6. § Session 1: Methods of Communication

[2]

Name and discuss any two elements of a communication cycle.

Previously asked in: 2025 104/S Q7

♦ Communication Skills-II

1.4 Communication Cycle and Importance of Feedback

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**Model Answer**

Two elements of the communication cycle are:

1. **Sender:** The sender is the person who begins the communication by transmitting a message to another person.
1. **Feedback:** Feedback is the receiver's acknowledgement and response to the message. It completes the communication cycle by confirming the message was understood.

*Source: Session 1, Communication Process and Elements; Session 4, Communication Cycle and Importance of Feedback*

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**Explanation**

The question asks to **name AND discuss** two elements, so each element needs a label plus a brief explanation — not just a list. Any two of the five elements (Sender, Message, Channel, Receiver, Feedback) are acceptable. Feedback is a strong choice because the textbook dedicates an entire session to it, giving you more to write. Keep each point to one sentence of description for a 2-mark answer.

Q7. § Session 1: Methods of Communication § Session 2: Verbal Communication § Session 5: Barriers to Effective Communication

[2]

Write the 7 C's of communication.

Previously asked in: 2026 104 Q6

♦ Communication Skills-II

1.5 Barriers to Effective Communication

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**Model Answer**

The 7 C's of communication are principles that make communication effective. They are:

1. **Clear** — message should be easy to understand
2. **Concise** — brief and to the point
3. **Concrete** — specific and definite
4. **Correct** — accurate information
5. **Coherent** — logically connected
6. **Complete** — all necessary information included
7. **Courteous** — polite and respectful

Absence of any of these can lead to miscommunication.

Source: Chapter 1, Session 5 — Barriers to Effective Communication

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**Explanation**

- The question asks you to simply **list** the 7 C's — no detailed explanation needed for 2 marks.
- Examiners expect all 7 terms correctly named. You may add a brief phrase for each to show understanding.
- Remember the mnemonic: **Clear, Concise, Concrete, Correct, Coherent, Complete, Courteous**.
- The closing line about miscommunication adds value and shows you understand the purpose of these principles.

**Q8.****[1]**

Identify the imperative sentence:

- (A) Shut the front door.
- (B) She is talented artist.
- (C) Are you feeling better ?
- (D) You were amazing !

Previously asked in: 2026 104 Q1 (i)

♦ Communication Skills-II

1.7 Writing Skills – Sentences

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**Model Answer****(A) Shut the front door.**

An imperative sentence gives an order, command, request, or advice. Option (A) is a command, which makes it imperative.

Source: Session 7: Writing Skills — Sentences, Chapter 1

**Explanation**

An imperative sentence shows an order or command and can end with a full stop or exclamation mark. Option (B) is declarative, (C) is interrogative, and (D) is exclamatory. Examiners expect you to correctly identify the type based on the purpose of the sentence.

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